



Touch Screen Cleaning & Disinfection Guide for COVID-19

Removal of germs such as the virus that causes COVID-19 requires thorough cleaning of your touch screen, followed by disinfection. Cleaning is an essential part of disinfection. Cleaning removes contaminants such as dust, dirt, and grease. Organic matter can inactivate many disinfectants. Cleaning reduces the soil load, allowing the disinfectant to work. Disinfecting is a second process that involves using a chemical that is designed to destroy bacteria.

Australian Government Department of Health generic cleaning and disinfection principles for COVID-19 including recommended products and processes can be found [here](#)

Below is the touchscreen specific guidance about how to best care for your touchscreen during the cleaning and disinfection process.

1. Cleaning your touchscreen

- Before cleaning your touch screen, power down the device in order to ensure that your on-screen software is not impacted by the touches created while the screen is being cleaned.
- Be careful not to get liquid inside your touch screen. Instead of spraying or tipping detergent directly onto the screen, spray or dampen your cloth and ensure that excess moisture is squeezed off first. Or alternatively use a pre moistened wipe.
- If you choose to use a cloth ensure that it is non-abrasive, to avoid scratching your touch screen. We recommend using a soft micro-fibre cloth.
- Wipe down the touch screen thoroughly and allow it to dry.

2. Disinfecting your touchscreen

- Before cleaning your touch screen, power down the device in order to ensure that your on-screen software is not impacted by the touches created while the screen is being cleaned.
- Be careful not to get liquid inside your touch screen. Instead of spraying or tipping cleaner directly onto the screen, spray or dampen your cloth and ensure that excess moisture is squeezed off first. Or alternatively use a pre moistened wipe.
- If you choose to use a cloth ensure that it is non-abrasive, to avoid scratching your touch screen. We recommend using a soft micro-fibre cloth.
- Clean your screen in accordance with the instructions of the disinfectant and in accordance with the procedures in the above guide from the Australian Government Department of Health

Further Information: For any additional help or support with cleaning or disinfecting your touch screen, please email support@intouchscreens.com.au or call us on 02 9939 6251